

“Stop Workplace Drama”



Sponsored by:



Healthcare Services Group, Inc.

June 26, 2013

Wynfrey Hotel – Birmingham, Alabama

Registration – 8:00 to 9:00 AM

Program – 9:00 AM to 3:00 PM

Lunch – On Your Own

Whether it's the backstabbing, power struggles, dealing with the queen bee, or the “untouchable” employee, or even just navigating through change, drama manifests itself in many ways especially in high emotional environments such as healthcare facilities, long term care operations and nursing homes. You KNOW it goes on in your practice – gossip, poor coordination of the team, disruptive or disruptive employee behavior – and you KNOW it is a huge distraction away from good patient care, efficiencies and business objectives. In this highly participative program, attendees have opportunities to ask questions, share wisdom and get the tools needed to identify and workplace drama.

Objectives of Stop Workplace Drama

- Develop an actionable new language to motivate employees.
- Identify the three common components always present in drama.
- Discover the three “drama roles” and how to get to the root problem.
- Learn a practical communication method to promote teamwork and collaboration.
- Apply “Tools for Transformation” to promote positive change from within.
- Learn from your peers
- Ask questions and get resources, as well as immediate and useable answers

ABOUT THE SPEAKER: Marlene Chism is the founder of Stop Your Drama Methodology an 8-part process to help business owners, and solopreneurs reinvent their lives and business. Marlene combines universal principles with sound business practices to bridge the inner and outer game of success. Marlene is the author of "Success is a Given: Reading the Signs While Reinventing Your Life." Marlene knows firsthand what it means to reinvent. For over 20 years, Marlene worked on the lines of the factory at Kraft foods before quitting her 20-year blue collar job to build a business as a consultant, trainer, and professional speaker.

TARGET AUDIENCE: Administrators, Directors of Nursing, CEOs, Nurses, Social Workers, and any key staff involved in supervising employees

HANDOUTS: Please note that all handouts for ANHA seminars, will be posted on our website approximately one week prior to the event. Please make sure that all of your employees that are registered for ANHA events check the website prior to the seminar to download the handouts. If you have questions, please contact Kerri Parker at the Association Office at (334) 271-6214 or kparker@anha.org.

CEU ACCREDITATION: This program has been approved for 4.5 hours of continuing education credits by the Alabama Board of Examiners for Nursing Home and the Alabama Board of Social Work Examiners. It has also been approved for 5.4 contact hours of continuing education for nurses. The Alabama Nursing Home Association is an approved provider by the Alabama Board of Nursing (ABNP0151- expires 3/12/2017).

SCHEDULE: Registration – 8:00 to 9:00 AM; Program – 9:00 AM to 3:00 PM – Lunch – On Your Own

Registration Form
Stop Workplace Drama

June 26, 2013 – Birmingham, Alabama
Registration – 8:00 to 9:00 AM; Program – 9:00 AM to 3:00 PM
Lunch – On Your Own



Wednesday, June 26, 2013
The Wynfrey Hotel
1000 Riverchase Galleria
Birmingham, AL 35244
PH: 1-800-476-7006

Sponsored by:

Healthcare Services Group, Inc.

To register, please complete the following information:

Participant Information

Facility Name _____
Address _____
City _____ State _____ Zip _____
Phone _____ Fax _____

Remember to download the handouts from the ANHA website (www.anha.org) approximately one week before the seminar!

This seminar has been approved for 4.5 hours of CEU credits by the Alabama Board of Examiners for Nursing Home Administrators and the Alabama Board of Social Work Examiners. It has also been approved for 5.4 contact hours of continuing education for nurses. The Alabama Nursing Home Association is an approved provider by the Alabama Board of Nursing (ABNP0151-expires 3/12/2017).

Prices:

- \$85 – ANHA Member (Pre-Paid Price)
- \$100 – ANHA Member (Bill-Me Price)
(Only member facilities can be billed!)
- \$100 – Associate Member Price
- \$250 – Non-Member Price

<u>Participant Name(s)</u>	<u>E-Mail Address</u>
_____	_____
_____	_____
_____	_____
_____	_____
_____	_____
_____	_____

Payment Information

- Check Enclosed
Amount \$ _____
- Bill Facility
(Member Facilities ONLY)
- Visa Mastercard

Card No. _____

Expiration Date _____

Signature _____

Mail this form along with payment information to:
ANHA, 4156 Carmichael Rd., Montgomery, AL 36106
or fax to 334-244-6509
If you have any further questions, call ANHA at 334-271-6214.