



# Weekly Roundup

...Reporting the state and national long term care news

Please disseminate relevant information to the appropriate department.

- Administration     Nursing     Dietary     Activities     Social Services  
 Rehabilitation     Housekeeping     Maintenance     Laundry

Friday, November 30, 2012

## ANHA NEWS

### Reminder: OBRA Office to Launch New Level I Screening Form TOMORROW December 1, 2012

*Editor's note: The following article was provided by Angela Howard from the OBRA Screening Office at the Alabama Dept. of Mental Health.*

Please be advised, OBRA's Data Management Team will begin implementing the new system on Friday, November 30, 2012, at 4:00 p.m. Therefore, if you need a Level I determination prior to 5:00 p.m. on this date, ensure that the OBRA Office receives your Level I by 3:00 p.m. The new Level I computer-based system will be fully operational on Saturday, December 1, 2012. It will allow you to utilize your same user ID and password. However, the web address will change; it is [www.mh.alabama.gov/pasrr](http://www.mh.alabama.gov/pasrr).

*Please click on the following below to view the recent OBRA PASRR. The webinar discussed the new changes that will go into effect on December 1<sup>st</sup>.* A link to the webinar can also be found in the "Weekly Roundup" section of [www.anha.org](http://www.anha.org).

[http://wm.yourcall.com/ANHA/ANHA\\_Magdon\\_111412\\_1030.wmv](http://wm.yourcall.com/ANHA/ANHA_Magdon_111412_1030.wmv)

### Time to Return My InnerView Surveys

*Monday, December 3, the facility should: Mail Completed Surveys to My InnerView*

You can choose to collect the employee and/or resident surveys at the facility or instruct the employees and/or residents to mail their individual surveys directly to My InnerView. If you collect the surveys, **do not open** surveys at the facility. You will mail (in bulk) sealed envelopes directly to My InnerView.

*Friday, December 7: My InnerView's due date for accepting surveys*

The quality of information you can glean from your survey results is directly related to the number of completed surveys returned. It is critical to reinforce the established due date, which is printed on the survey. My InnerView as an independent third party handles all survey collection, processing and reporting.

If you have questions or need assistance, My InnerView can be reached at 800-601-3884 or [surveys@myinnerview.com](mailto:surveys@myinnerview.com). Tell the operator that you are a member of ANHA. You may also contact John Matson at the Association Office at (334) 271-6214 or [jmatson@anha.org](mailto:jmatson@anha.org).

# NATIONAL NEWS

## **REMINDER: CMS Issues Transmittal: Hand in Hand: A Training Series for Nursing Homes on Person-Centered Care of Persons with Dementia and Prevention of Abuse**

The Centers for Medicare & Medicaid Services (CMS) has been made aware that some nursing homes may be returning Hand in Hand because they believe they will be charged money to keep it. We have been asked by CMS to communicate to you information regarding the **FREE** distribution of *Hand in Hand*: a high quality training series for nursing homes that emphasizes person-centered care for persons with dementia, as well as the prevention of abuse. These Toolkits will be mailed **FREE** to all nursing homes, CMS Regional Offices and State Survey Agencies by January 2013.

Section 6121 of the Affordable Care Act requires CMS to ensure that nurse aides receive regular training on caring for residents with dementia and on preventing abuse. CMS, supported by a team of instructional designers and subject matter experts, created *Hand in Hand*, the training you will be receiving soon, to address the annual requirement for nurse aide training on these important topics.

CMS' mission is to provide nursing homes with one option for a high-quality program that emphasizes person-centered care for persons with dementia and also addresses prevention of abuse. Person-centered care is about seeing the person first, not as a task to be accomplished or a condition to be managed. It is the fulfillment of the Nursing Home Reform Law to consider each resident's individual preferences, needs, strengths, and lifestyle in order to provide the optimum quality of care and quality of life for each person.

The *Hand in Hand* training materials consist of an orientation guide and six one-hour video-based modules, each of which has a DVD and an accompanying instructor guide. Though *Hand in Hand* is targeted to nurse aides, it has real value for all nursing home caregivers, administrative staff, and anyone who touches the lives of nursing home residents. Thank you for your commitment to encouraging the use of available materials such as *Hand in Hand* for the required annual training for nurse aides. CMS anticipates that these enhanced training programs will enable you to continuously improve dementia care and prevent abuse, as well as enhance resident and staff satisfaction in your community.

While annual training for nurse aides on dementia care and abuse prevention is required in current nursing home regulations, CMS does not require nursing homes to use the *Hand in Hand* training specifically. Other tools and resources are also available

For information, to download the training modules or inquire about replacement copies of the *Hand in Hand* Toolkit please visit <http://www.cms-handinhandtoolkit.info/Index.aspx>

The sender will not be listed as CMS. Rather, the outside of the package will indicate the sender is Terry Gayden, ICP Systems, LLC, 240 Nat Turner Blvd., Newport News, VA 23606.

If you have questions or comments regarding these materials, please contact [cms\\_training\\_support@icpsystems.com](mailto:cms_training_support@icpsystems.com).

## **AHRQ Releases Communication Training Tool to Improve Care Safety for Long Term Care Residents**

The Agency for Health Research and Quality (AHRQ) release a communication training program called TeamSTEPPS® for nursing homes, assisted living centers and retirement communities. The evidence-based training program *was* developed by AHRQ and the Department of Defense. The teamwork system is designed to improve interdisciplinary collaboration and communication to reduce patient safety risk and hazards. The program helps centers implement a customized plan to train staff in teamwork skills that includes 11 modules plus a supplemental module. The program contains instructor and implementation guides, evaluation tools, pocket guides and more. The program is available in DVD format and can be obtained by sending an e-mail to [AHROPubs@ahrq.hhs.gov](mailto:AHROPubs@ahrq.hhs.gov). For more information, go to <http://www.ahrq.gov/TeamSTEPPStools/longtermcare/>.

## **RAI Manual Updates**

The RAI Manual for MDS 3.0 has been updated to incorporate the revisions found in the previously posted Erata documents. The updated manual also includes element clarifications based on issues and concerns raised by providers. The new RAI Manual can be found at <http://www.cms.gov/Medicare/Quality-Initiatives-Patient-Assessment-Instruments/NursingHomeQualityInits/MDS30RAIManual.html>. Please note that the MDS QM Technical Manual is posted as well.

## **CMS Updates Medicare Rates**

Last week, the Centers for Medicare and Medicaid Services (CMS) announced updates to Medicare beneficiary premium, deductible and coinsurance costs for 2013. Some of those changes are as follows:

### **Hospital Inpatient Stay:**

- Days 1-60: \$1,184 deductible for each benefit period in 2013. (Up from \$1,156).
- Days 61-90: \$296 coinsurance per day of each benefit period in 2013. (Up from \$289).
- Days 91 and beyond: \$592 coinsurance per each “lifetime reserve day” after day 90 for each benefit period (up to 60 days over your lifetime) in 2013. (Up from \$578).
- Beyond lifetime reserve days: all costs.

### **Skilled Nursing Facility Stay:**

- \$0 for the first 20 days each benefit period.
- \$148 per day for days 21-100 each benefit period in 2013. (Up from \$144.50).
- All costs for each day after day 100 in a benefit period.

For a full description of all other Medicare rate changes, please visit <http://www.medicare.gov/your-medicare-costs/costs-at-a-glance/costs-at-a-glance.html>.

## **OSHA Recordkeeping Guide**

Nursing centers and residential care facilities (e.g., assisted living, ICFs/IiD) are included in an OSHA National Emphasis Program for programmed inspections which is in effect until April

2015. One essential document for every nursing center and assisted living center, as well as ICFs/IID is the OSHA 300 Log. This Log is required by OSHA and will be reviewed at the start of any inspection. Sometimes completion of this log can be confusing. *Attached is a guide that uses a 3-step approach and is entitled OSHA Recordkeeping Made Easy, prepared by AHCA's OSHA consultant Jackson Lewis.*

**REMINDER: Survey Process Changes in Effect December 1!**

As previously mentioned in the *Weekly Roundup*, the Centers for Medicare & Medicaid Services (CMS) has issued a series of survey and certification memorandums that will become effective December 1, 2012. All facilities are encouraged to download and review these new changes. ANHA has prepared a brief summary of the Survey Process changes to Appendix P. *Attached is a summary as well as a copy of the new CMS-802 and CMS-672 that will be used beginning December 1.* A link to obtain a copy of the CMS memorandums regarding the F tag changes as well as the survey changes are listed below. The links include not only the changes, but surveyor training tools as well.

*CMS Issues Survey and Certification Memorandum on F tag 309 – Quality of Care (Advanced Copy)* - The Centers for Medicare and Medicaid Services made changes to surveyor guidance for End of Life in Appendix PP of the SOM to provide clarification to nursing home surveyors when determining compliance with the regulatory requirements for End of Life. The regulatory language remains unchanged. The revisions should be implemented no later than November 30, 2012. Please visit the following website for an advance copy of the revised guidance with all the new language presented in red and italics. At the end of the guidance is a copy of the surveyor training materials. <http://www.cms.gov/Medicare/Provider-Enrollment-and-Certification/SurveyCertificationGenInfo/Downloads/Survey-and-Cert-Letter-12-48.pdf>

*CMS Issues Survey & Certification Memorandum on F tag 155 – Advance Directives (Advanced Copy)* - The Center for Medicare and Medicaid Services made changes to surveyor guidance for Advance Directives in Appendix PP of the SOM to provide clarification to nursing home surveyors when determining compliance with the regulatory requirements for Advance Directives. The regulatory language remains unchanged. The revisions to the Surveyor Guidance at F tag 155 in Appendix PP of the SOM include resident's rights to: Establish Advance Directives; and Accept or decline treatments. . The revisions should be implemented no later than November 30, 2012. Please visit the following website for an advance copy of the revised guidance with all the new language presented in red and italics. At the end of the guidance is a copy of the surveyor training materials. <http://www.cms.gov/Medicare/Provider-Enrollment-and-Certification/SurveyCertificationGenInfo/Downloads/Survey-and-Cert-Letter-12-47.pdf>

*CMS Issues Survey & Certification Memorandum on F tag 322 – Feeding Tubes (Advance Copy)* - The Center for Medicare and Medicaid Services made revisions to interpretive guidelines for Feeding Tubes in Appendix PP of the SOM to provide clarification to nursing home surveyors when determining compliance with the regulatory requirements for feeding tubes. The regulatory language will remain unchanged. CMS deleted F tag 321 which contained language about not using feeding tubes unless unavoidable, and incorporated the guidance into F tag 322. . The revisions should be implemented no later than November 30, 2012. Please visit the following website for an advance copy of the revised guidance with all the new language presented in red and italics. At the end of the guidance is a copy of the surveyor training

materials. <http://www.cms.gov/Medicare/Provider-Enrollment-and-Certification/SurveyCertificationGenInfo/Downloads/Survey-and-Cert-Letter-12-46.pdf>

*CMS Issues Survey & Certification Memorandum on Advanced Copy* – Revisions to State Operations Manual (SOM), Appendix P – Traditional Survey Protocol for Long Term Care (LTC) Facilities and Chapter 9/Exhibits including Survey Forms 672, 802, 802S and 802P - The Center for Medicare and Medicaid Services has updated Appendix P of the State Operations Manual as well as Exhibits as part of Chapter 9. Survey Protocols for LTC Facilities have been revised for the Traditional Survey process Tasks 1-5C to reflect changes for the Minimum Data Set (MDS) 3.0; New Quality Measures (QM) Reports; Revised CMS forms 672 and 802, 802S and 802P; and Sampling and reviewing residents receiving psychopharmacological medications, specifically antipsychotic medications. Revisions to Chapter 9 of the SOM include various Exhibits including survey forms that have been revised to accommodate changes for MDS 3.0 and the new QM Reports; and New QM Reports available for use in the Traditional Survey Process. . The revisions should be implemented December 1, 2012. Please visit the following website for an advance copy of the revised guidance with all the new language presented in red and italics. At the end of the guidance is a copy of the surveyor training materials.

<http://www.cms.gov/Medicare/Provider-Enrollment-and-Certification/SurveyCertificationGenInfo/Downloads/Survey-and-Cert-Letter-12-45.pdf>

## STATE NEWS

### **Alabama Medicaid Agency Durable Medical Equipment (DME) Program Changes**

The Alabama Medicaid Agency's Durable Medical Equipment Program will make changes to:

- Reimbursement for CPAP
- Humidifier Reimbursement
- External Breast Prostheses Prior Authorization
- Home Medical Equipment (HME) License
- Wheelchairs Coverage Limit Change

Detailed information about each change is below. Also below is a reminder regarding the procedure for manually priced DME items' Prior Authorization (PA) Requests.

#### **CPAP Reimbursement**

Effective January 1, 2013, the CPAP (E0601) will be a capped rental to purchase item. The equipment can be rented for up to three months. After three months, if the recipient continues to meet criteria and must continue on the CPAP, the CPAP machine will transition to a purchase, with the total rental payments during the first three months and a subsequent one month payment equaling the purchase rate. No additional payment will be made by Alabama Medicaid on the CPAP machine and the machine will be considered to be owned by the recipient.

The monthly payment will include delivery, in-service for the caregiver, maintenance, repair and supplies. Alabama Medicaid will not reimburse separately for procedure codes A7030, A7034, A7037 and A7038 during the CPAP's four month capped rental period. Recertification is required after the initial three months. If the CPAP is determined not be medically necessary

(i.e., the criteria are no longer met), the device will be returned to the supplier. NOTE: Do not use the RR modifier for initial PAs submitted on or after 1/1/13.

**If a recipient already has CPAP and/or humidifier devices via continuous rental on January 1, 2013:**

For recipients with nine or more months of continuous rental for the devices (CPAP and/or humidifier), provider should submit a claim for needed supplies only. The device(s) is considered to have been purchased and Alabama Medicaid will no longer pay for continuous rental of the device. The device is considered to be owned by the recipient. Existing prior authorizations (PAs) will no longer be valid. Requests for Medicaid's authorization of a replacement CPAP device will be accepted for review every eight years. A request for replacement of the device submitted within less than eight years which is due to a natural disaster, or an occurrence beyond the recipient's control, and not the result of misuse, neglect or malicious acts by the user may be considered for approval and payment.

For recipients with four to eight months of continuous rental, the current PA will be capped and the provider will be paid the remaining amount equal to a cumulative total of \$800.42. If the cumulative amount has been reached, no additional claims will be paid. For these PAs, the provider will continue to include the RR modifier.

For recipients with three months rental, and the device continues to meet criteria on or after 1/1/13, the 4<sup>th</sup> month will cap the rental. If criteria are not met, then the device will be returned to the supplier.

**Humidifier Reimbursement**

Effective January 1, 2013, Alabama Medicaid will no longer reimburse procedure codes E0561 or E0562 separately when E0601 is requested at the same time. Procedure codes E0561 and E0562 can only be billed separately if requested for BiPAP (E0470, E0471, or E0472) only.

Therefore, providers are to ensure that recipients, who have current prior authorizations (PAs) for both devices, have both the CPAP and humidifier prior to January 1, 2013. These items will be considered as purchased and owned by the recipient. Therefore, after January 1, 2013, Alabama Medicaid will only reimburse the provider for needed supplies for these recipients.

**External Breast Prostheses Prior Authorization**

Effective January 1, 2013, prior authorization (PA) will no longer be required for external breast prostheses covered by Alabama Medicaid's Durable Medical Equipment Program. This change applies to procedure codes L8000, L8015, L8020, L8030, L8035 and L8039 submitted with one of the following breast cancer diagnosis codes: 174.0 through 174.9, 198.81 and 233.0.

**Home Medical Equipment (HME) License**

Effective January 1, 2013, applicable DME providers will need to provide verification of Home Medical Equipment (HME) license during the annual on-site provider re-enrollment visits. (All other required licenses/certifications continue to apply; See Chapter 14 of the Provider Manual for provider enrollment requirements listing.) The chart below is provided to assist you with determining the required licenses/certification you must have. If you have any additional questions regarding HME licenses, please contact the Alabama Board of Home Medical Equipment Services Providers.

<b><u>Type of Operation</u></b>	<b><u>License/Certification Required</u></b>
Prosthetic, Orthotic & Pedorthic (POP) Services Only (custom fabricated devices only)	Alabama Board of Prosthetists and Orthotists Accredited Facility Certification
POP and Mastectomy in the same facility (custom fabricated devices only)	Alabama Board of Prosthetists and Orthotists Accredited Facility Certification
POP and HME (DME)	Alabama Board of Prosthetists and Orthotists Accredited Facility Certification <b>and</b> Alabama Board of Home Medical Equipment (HME) license
HME (DME) and Mastectomy	Alabama Board of Prosthetists and Orthotists Accredited Facility Certification <b>and</b> Alabama Board of Home Medical Equipment (HME) license
Mastectomy Only (Boutique)	Alabama Board of Prosthetists and Orthotists Accredited Facility Certification <b>and</b> Alabama Board of Home Medical Equipment (HME) license
HME(DME) Only	Alabama Board of Home Medical Equipment (HME)

### **Wheelchairs Coverage Limit Change**

Effective January 1, 2013, all wheelchairs will be limited to one per recipient every seven years based on medical necessity. It was previously limited to one per recipient every five years.

### **PA Requests for manually priced DME items**

When submitting PA requests for manually priced items, providers should only submit MSRPs (Manufacturer's Suggested Retail Price), procedure codes and item prices. All price calculations will be completed by Alabama Medicaid's PA contractor.

***REMINDER:** Beginning January 1, 2013, if a Medicaid service requires an ordering, prescribing, or referring provider and the ordering, prescribing, referring provider does not have a current enrollment record with Alabama Medicaid, the claim will be denied.*

### **Christmas Tree Guidance from the Alabama Department of Public Health**

As a reminder, the Alabama Department of Public Health passed along the following guidance concerning Christmas trees.

2000 NFPA 1 (Fire Prevention Code), Section 3-9 COMBUSTIBLE VEGETATION, contains the following requirements:

1. Natural cut Christmas trees shall be permitted only in areas protected by an automatic sprinkler system.
2. Artificial Christmas trees shall be labeled or otherwise identified or certified by the manufacturer as being "flame retardant" or "flame resistive."
3. No Christmas trees shall be allowed to obstruct corridors, exit ways, or other means of egress.

4. Only listed electrical lights and wiring shall be used on Christmas trees and similar decorations.
5. Electric lights are prohibited on metal artificial trees.
6. Open flames, such as from candles, shall not be located on or near Christmas trees or other similar combustible materials.
7. Natural cut Christmas trees shall not be located near fireplaces, heating vents or other heating devices that could cause the tree to dry out prematurely or to be ignited.
8. Where natural trees are permitted, the bottom end of the trunk shall have a straight fresh cut at least 1/2 inch above the original cut end, made immediately prior to the tree's being placed in a suitable stand with adequate water. The water level shall be checked and maintained above the fresh cut on a daily basis. The tree shall be removed from the building immediately upon evidence of dryness.

## OTHER NEWS

### Registration Now Open for 2013 AHCA Quality Symposium

Registration is now open for the AHCA Quality Symposium. Celebrating its 5<sup>th</sup> year, the symposium will take place February 11-13, in San Antonio, Texas. The Quality Symposium will provide attendees with practical, real-world ideas and solutions to take back to their work environments. Administrators, corporate staff, directors of nursing, quality managers, and anyone with an interest in examining and improving their processes to achieve excellence across the operational and care spectrums will find value in this unique educational and networking event.

Don't miss this three-day event and the potential to earn 14.25 CEUs! For more information please visit <http://www.ahcancal.org/events/qualitysymposium/Pages/default.aspx>.

## SAVE THE DATE: EDUCATIONAL SEMINAR

### “Legal Compliance in Nursing Homes” Educational Seminar: January 9

Please mark your calendars for January 9, 2013, as ANHA will present a seminar entitled “Legal Compliance in Nursing Homes.” This seminar will be held at The Wynfrey Hotel in Birmingham. *More information regarding this seminar will be forthcoming.*

## CALENDAR OF EVENTS

<u><i>Date</i></u>	<u><i>Event</i></u>	<u><i>Location</i></u>	<u><i>Time</i></u>
December 5	ANHA Region VI Act/SS Auxiliary Meeting RSVP: Megan Butz (334) 749-1471 Speaker Topic: Caregiver Stress Lunch will be provided	Oak Park Auburn	11:00 a.m.

December 7	ANHA Region IV Act/SS Auxiliary Meeting & Election RSVP: Brittney Denny (256) 362-4197 Election for Regional Director & Dirty Santa Game Please bring a \$5.00 gift	Western Sizzlin Oxford	12:00 p.m.
December 14	ANHA Payment for Services Committee Meeting	ANHA Office Montgomery	10:00 a.m.

Alabama Nursing Home Association

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**WEB SITES:**

Alabama Nursing Home Association <http://www.anha.org>  
AL Board of Examiners of Nursing Home Administrators <http://www.alboenha.state.al.us>  
AL Dept. of Public Health <http://www.adph.org>  
CMS <http://cms.gov>