

Weekly Roundup

.Reporting the state and national long term care news

Please disseminate relevant information to the appropriate department.

qAdministration qRehabilitation

qNursing

qDietary qHousekeeping

qActivities

q Social Services

q Maintenance **q** Laundry

Friday, October 17, 2014



Sign Up Now for My InnerView Customer/Employee Satisfaction Survey

ANHA is funding a statewide initiative to measure nursing home satisfaction in partnership with My InnerView by National Research Corporation. The initiative focuses on family, resident and employee satisfaction levels. This is an excellent opportunity to discover how your most important customers view your facility and what they are sharing with the rest of the community.

To participate in this year's initiative, complete the attached ANHA 2014 sign-up form. The deadline to sign-up for this initiative is **Friday**, **October 24**.

My InnerView will be contacting you to provide instructions for signing up to take full advantage of this free, member benefit. ANHA encourages every facility to take part in this continued effort to drive nursing home satisfaction.

Please see the attached My InnerView Timeline and Sign Up Form for more details.

If you have any questions, contact My InnerView by National Research representatives Allison Thomas, athomas@nationalresearch.com, or Mary Ann Castillo, mcastillo@nationalresearch.com, or call 800-601-3884. You may also contact John Matson at the ANHA Office at (334) 271-6214 or jmatson@anha.org.

ANHA 2014 Activity/Social Services Annual Convention

Join ANHA as we present the 2014 Activity/Social Services Annual Convention October 22 -24 at The Hyatt Regency Wynfrey Hotel in Birmingham. This year's convention is packed with great educational offerings for ALL nursing home staff. Continuing education will be offered for activity professionals (14 hours), social workers (14 hours), nursing home administrators (14 hours) and nurses (16.8 hours).

During the convention, we will hold the Annual Activity/Social Services Auxiliary General Business Session and officers will be elected for 2015. The Activity/Social Services Auxiliary Nominating Committee is charged with the task of collecting the names of individuals interested in serving the Auxiliary Association in a leadership role.

The Committee is accepting nominations for the following positions:

- Vice President
- Secretary
- Treasurer

If you are interested in one of the above positions, or if you have additional questions, please contact *Ina Brown* (ina@tlcnursingcenter.com) or Endya Gibbs (egibbs@ballhealth.com). Elections will be held during the General Business Session of the Activity/Social Services Auxiliary Annual Convention on Thursday, October 23 at 8:00 a.m. at The Hyatt Regency Wynfrey Hotel in Birmingham. *Please see the attached flyer for more details*.

2014 ANHA Owners' Meeting & Educational Symposium October 26 - 29 – Register Now!

Sponsored by:

American Medical Technologies Arthur J. Gallagher & Co. Associated LTC Insurance Company Gericare Medical Supply Healthcare Services Group, Inc. Senior Care Pharmacy Sherlock, Smith & Adams Starnes Davis Florie, LLP Restore Therapy Services

Join ANHA for the 2014 Owners' Meeting and Educational Symposium. The event will be held October 26-29 at the Beau Rivage in Biloxi, Mississippi. The annual owners' meeting and lunch will be held on October 28. ANHA will hold its annual Board Retreat and planning session on October 29.

To make overnight reservations, please contact 888-567-6667 and identify yourself as being part of the Alabama Nursing Home Association. This entire event has been approved for a total of 4.5 hours of continuing education credit for nursing home administrators. *Please see the attached flyer for more details*.

Online Registration Open for "The Nursing Home Survey Process – Update 2014" Seminar

Sponsored by Senior Care Pharmacy

Please mark your calendars for November 18, 2014, as ANHA will present a seminar entitled "The Nursing Home Survey Process – Update 2014". This seminar will be held at the Embassy Suites located in Montgomery, Alabama, and is sponsored by Senior Care Pharmacy. The seminar will begin at 8:30 a.m. and conclude at 4:30 p.m. This seminar is approved for 6 hours of continuing education for nursing home administrators. It is approved for 7.2 contact hours for nurses. Please see the attached flyer for more information. Attendees should check www.anha.org approximately one week prior to the seminar to download the handouts.

Send Medicaid Cost Reports to ANHA

The Alabama Nursing Home Association is collecting Medicaid cost reports for analysis by our independent reimbursement consultant, Dave Bishop. As in the past, our reimbursement consultant will provide you a detailed analysis of your costs compared to the costs of other facilities of a similar size. ANHA cannot stress enough the importance of sending in your cost

report. In order to negotiate with Medicaid on various issues, we need to have accurate information concerning the profession. This information has proved very beneficial in the past. Please send a copy of your 2013 Medicaid Cost Report to kmagdon@anha.org or by mail to:

Alabama Nursing Home Association 4156 Carmichael Road Montgomery, Alabama, 36106 ATTN: Katrina Magdon

NATIONAL NEWS

New Web Page on Protecting Workers from Exposure to Ebola Virus

With an abundance of caution, we felt you might want to be aware of resource materials even though our care centers are not regarded as "first receivers." To assist workers and employers, the Occupational Safety and Health Administration (OSHA) has launched a new Ebola Web page (https://www.osha.gov/SLTC/ebola/index.html) that provides information about the disease and how to protect workers. It includes sections on the disease itself, hazard recognition, medical information, standards for protecting workers, control and prevention, and additional resources. The page provides protection information for health care workers; airline and other travel industry personnel; mortuary and death care workers; laboratory workers; border, customs and quarantine workers; emergency responders; and workers in other critical sectors. It also links to the CDC and NIOSH Web pages on Ebola.

The Web page also includes a new OSHA fact sheet (https://www.osha.gov/Publications/OSHA_FS-3756.pdf) on protecting workers (not in healthcare or laboratories) involved in cleaning and decontamination of surfaces that may be contaminated with Ebola virus.

Other resources you might find helpful include:

ASPR Ebola Webpage http://www.phe.gov/Preparedness/responders/ebola/Pages/default.aspx CDC Ebola Webpage http://www.cdc.gov/vhf/ebola/

CMS Dual Eligibles Fact Sheet Revised

The CMS "Dual Eligible Beneficiaries Under the Medicare and Medicaid Programs" Fact Sheet (http://www.cms.gov/Outreach-and-Education/Medicare-Learning-Network-MLN/MLNProducts/Downloads/Medicare_Beneficiaries_Dual_Eligibles_At_a_Glance.pdf) (previously titled "Medicaid Coverage of Medicare Beneficiaries (Dual Eligibles) At a Glance") (ICN 006977) was revised in September 2014. This fact sheet is designed to provide education on dual eligible beneficiaries under the Medicare and Medicaid Programs.

It includes the following information:

- the Medicare and Medicaid Programs;
- dual eligible beneficiaries;
- assignment;
- and prohibited billing.

President Obama Signs IMPACT into Law

Last week, President Obama signed into law the Improving Medicare Post-Acute Care Transformation Act (IMPACT) of 2014. IMPACT sets the stage for a site neutral payment system and supports the American Health Care Association's (AHCA) Quality Initiative. This law has four components:

- 1. The incorporation and use of standard assessment tools across all post-acute settings (i.e., IRFs, LTCH, SNFs, and Home Health).
- 2. Public reporting of a set of quality measures related to post-acute care, many of which align with AHCA's Quality Initiative, such as rehospitalizations, staff turnover and customer satisfaction.
- 3. Funding to support CMS's use of payroll data to evaluate staffing.
- 4. Reports from HHS and MedPAC on how to better measure quality and reform payments in post-acute care settings.

The President also issued an Executive Order to make changes to the CMS Five- Star Quality Rating System. Although we continue to have concerns and criticisms about the program, it has helped our members to improve their ratings over time.

The President's Executive Order directs CMS to:

- Implement auditing of MDS data among a sample of centers in each state starting in January 2015;
- Use payroll data to validate staffing information and report turnover and retention;
- Adjust the scoring methodology by giving higher weight to quality and staffing measures that independent sources have verified;
- Ensure the survey inspections in each state are completed in a more timely manner; and
- Add additional quality measures to Five-Star, specifically rehospitalizations, discharge back to community and antipsychotic use.

Most of these recommendations align with AHCA's current position that quality measures and staffing information should be accurate and consistent with IMPACT or other existing laws. The Executive Order also indicates a greater recognition of the importance of our Quality Initiative's four goals (reduce rehospitalizations, reduce antipsychotics, decrease staff turnover and increase customer satisfaction) and the significant progress our membership has made in these areas. AHCA will work with the Administration and CMS staff to ensure the Executive Order is implemented in a manner that is fair to our members. We will keep you informed as we learn more on how these changes will impact you.

Changes to CMS Five-Star Rating System Coming in 2015

Beginning in 2015, CMS will implement the following improvements to the Nursing Home Five-Star Quality Rating System:

• Nationwide Focused Survey Inspections: Effective January 2015, CMS and States will implement focused survey inspections nationwide for a sample of nursing homes to enable better verification of both the staffing and quality measure information that is part of the Five-Star Quality Rating System.

- Payroll-Based Staffing Reporting: CMS will implement a quarterly electronic reporting system that is auditable back to payrolls to verify staffing information. This new system will increase accuracy and timeliness of data, and allow for the calculation of quality measures for staff turnover, retention, types of staffing, and levels of different types of staffing.
- Additional Quality Measures: CMS will increase both the number and type of quality measures used in the Five-Star Quality Rating System.
- Timely and Complete Inspection Data: CMS will also strengthen requirements to ensure that States maintain a user-friendly website and complete inspections of nursing homes in a timely and accurate manner for inclusion in the rating system.
- Improved Scoring Methodology: In 2015, CMS will revise the scoring methodology by which we calculate each facility's quality measure rating, which is used to calculate the overall Five-Star rating.

Medicare Part B Therapy MMR Update

The American Health Care Association (AHCA) has received information from the Centers for Medicare and Medicaid Services (CMS) that the Medicare Part B therapy manual medical review (MMR) program that has been in a 'pause' since the end of February 2014 will not be resuming in the immediate future. CMS intends to "...restart the therapy conversations with the industry sometime in November." AHCA will keep you up to date as new information emerges. Below is a brief background of this issue.

Background:

Medicare Part B therapy, including physical therapy (PT), occupational therapy (OT), and speech-language pathology (SLP) services, including that provided in skilled nursing and assisted living settings, have been subject to annual per-beneficiary financial limitations (caps) in various forms since 1999. However, since 2006, beneficiaries were eligible for unlimited exceptions to the cap limits if the services were attested to as being medically necessary. However, to the continued growth in spending, Congress enacted a mandatory manual review (MMR) process for any claims with services furnished above \$3,700 per year for PT and SLP services combined, and a separate \$3,700 threshold for OT services. The therapy MMR program reviews were administered by Medicare Administrative Contractors (MACs) from October 2012-March 2013. In April 2013, CMS reassigned therapy MMR reviews to Recovery Audit Contractors (RACs). In most states, therapy MMR was conducted on a post-pay basis. However, in 11 states (CA, FL, IL, LA, MI, MO, NY, NC, OH, PA, and TX) therapy MMR was added to the CMS prepayment demonstration and these claims were subject to prepay review.

In February 2013, CMS announced a 'pause' in RAC review activities, including therapy MMR while CMS completed the procurement process for new RAC contractors. However, that procurement process has been delayed indefinitely due to legal protest challenges. Recently, CMS announced that due to the procurement delays, it had issued contract modifications to the current RACs so that they could resume limited reviews. Specifically, CMS stated, "Most reviews will be done on an automated basis, but a limited number will be complex reviews of topics selected by CMS."

Since the therapy MMR program began, AHCA has been engaged in periodic meetings with

CMS and other therapy stakeholders, most recently in early August 2014, discussing issues and potential solutions. In addition, AHCA recently contacted CMS regarding whether therapy MMR was included in the limited resumption of RAC review activities, and if so, how would the reviews be conducted. This week CMS responded via email that they "...believe it's time to restart the therapy conversations with the Industry sometime in November, so these type conversations can happen again. In the interim, there's nothing new to report outside of what's on the CMS website, and specifically, no manual medical reviews." In addition, AHCA commented that the recently released CMS RAC Report to Congress did not provide sufficient detail related to the impact of therapy MMR. CMS responded that "planning is underway to drill down into information referenced in the Report to Congress (and gather specifics behind the Outpatient Therapy Reviews). We used our standard process, which does not break out therapy services separately. The next step is to begin analyzing the results, so that we can ultimately share that information with you and others."

Reference links:

- CMS Therapy Cap MMR Page: http://www.cms.gov/Research-Statistics-Data-and-Systems/Monitoring-Programs/Medicare-FFS-Compliance-Programs/Medical-Review/TherapyCap.html
- CMS RAC Program Recent Updates: http://www.cms.gov/Research-Statistics-Data-and-Systems/Monitoring-Programs/Medicare-FFS-Compliance-Programs/Recovery-Audit-Program/Recent Updates.html
- CMS FY2013 RAC Report to Congress: http://www.cms.gov/Research-Statistics-Data-and-Systems/Monitoring-Programs/Medicare-FFS-Compliance-Programs/Recovery-Audit-Program/Downloads/FY-2013-Report-To-Congress.pdf.

2015 Medicare Part B Premiums and Deductibles to Remain the Same as Last Two Years

Secretary of Health and Human Services (HHS) Sylvia Burwell announced this week that next year's standard Medicare Part B monthly premium and deductible will remain the same as the last two years. Medicare Part B covers physicians' services, outpatient hospital services, certain home health services, durable medical equipment, and other items. For the approximately 49 million Americans enrolled in Medicare Part B, premiums and deductibles will remain unchanged in 2015 at \$104.90 and \$147 respectively. This leaves more of seniors' cost of living adjustment from Social Security in their pockets.

According to the HHS Office of the Assistant Secretary for Planning and Evaluation, as compared to Congressional Budget Office (CBO) projections for 2015 made in 2009, premiums will be more than \$125 lower over the course of a year.

The Centers for Medicare & Medicaid Services also announced today that for the small number of beneficiaries who pay Medicare Part A monthly premiums, their monthly bill will drop \$19 in 2015 to \$407. Medicare Part A covers inpatient hospital, skilled nursing facility, and some home health care services. Although about 99 percent of Medicare beneficiaries do not pay a Part A premium since they have at least 40 quarters of Medicare-covered employment, enrollees age 65 and over and certain persons with disabilities who have fewer than 30 quarters of coverage pay a monthly premium in order to receive coverage under Part A. Beneficiaries who have between 30

and 39 quarters of coverage may buy into Part A at a reduced monthly premium rate which is \$224 for 2015, a decrease of \$10 from 2014.

The Medicare Part A deductible that beneficiaries pay when admitted to the hospital will be \$1,260 in 2015, a modest increase of \$44 from this year's \$1,216 deductible. The Part A deductible covers beneficiaries' share of costs for the first 60 days of Medicare-covered inpatient hospital care in a benefit period. Beneficiaries must pay an additional \$315 per day for days 61 through 90 in 2015, and \$630 per day for hospital stays beyond the 90th day.

For beneficiaries in skilled nursing facilities, the daily co-insurance for days 21 through 100 in a benefit period will be \$157.50 in 2015, compared to \$152.00 in 2014.

Since 2007, beneficiaries with higher incomes have paid higher Part B monthly premiums. These income-related monthly premium rates, which affect less than 5 percent of people with Medicare, will also remain the same as they were in 2014. They are shown in the following table:

Beneficiaries who file an individual tax return with income:	Beneficiaries who file a joint tax return with income:	Part B income- related monthly adjustment amount	Total monthly Part B premium amount
Less than or equal to \$85,000	Less than or equal to \$170,000	\$0.00	\$104.90
Greater than \$85,000 and less than or equal to \$107,000	Greater than \$170,000 and less than or equal to \$214,000	\$42.00	\$146.90
Greater than \$107,000 and less than or equal to \$160,000	Greater than \$214,000 and less than or equal to \$320,000	\$104.90	\$209.80
Greater than \$160,000 and less than or equal to \$214,000	Greater than \$320,000 and less than or equal to \$428,000	\$167.80	\$272.70
Greater than \$214,000	Greater than \$428,000	\$230.80	\$335.70

Monthly premium rates to be paid by beneficiaries who are married and lived with their spouse at any time during the taxable year, but file a separate return, are as follows:

Beneficiaries who are married and lived with their spouse at any time during the year, but file a separate tax return from their spouse:	Part B income-related monthly adjustment amount	Total monthly Part B premium amount
Less than or equal to \$85,000	\$0.00	\$104.90
Greater than \$85,000 and less than or equal to \$129,000	\$167.80	\$272.70
Greater than \$129,000	\$230.80	\$335.70

STATE NEWS

ADPH Publishes Proposed Rule Regarding Alabama Notifiable Diseases/Conditions

The Alabama Department of Public Health has published a proposed rule regarding Alabama Notifiable Diseases and Conditions. Comments are due by November 4, 2014. We will let you know when this proposed rule becomes final. When this rule becomes final, facilities should note that they will have to change their policies.

Listed below is the section that mostly affects facilities:

"(2) Disease categories. The State Committee of Public Health designates that the notifiable diseases shall be divided into three categories: (a) Immediate, extremely urgent - diseases/conditions notifiable within four hours of presumptive diagnosis; (b) Immediate, urgent - diseases/conditions notifiable within 24 hours of presumptive diagnosis; and (c) Standard - diseases/conditions notifiable within seven five days of diagnosis, unless otherwise noted. Said notifiable diseases are enumerated in Appendix I." A copy of the entire proposed rule is attached.

Medicaid Alert: Upcoming General Overview ICD-10 Teleconferences

The HP ICD-10 team will offer "ICD-10 General Overview" teleconferences on October 21, 2014, at 10:00 a.m. and January 22, 2015, at 10:00 a.m. The teleconferences will provide an overview of changes being implemented by Alabama Medicaid for ICD-10. The sessions will include a segment where the HP ICD-10 team will be available to answer questions. Registration for both sessions is now open and available on the Alabama Medicaid website at http://www.medicaid.alabama.gov/CONTENT/6.0_Providers/6.12_ICD-10/6.12.6_ICD-10_Teleconference_Training.aspx.

If you have any questions or require assistance with ICD-10 testing, contact the HP ICD-10 team via e-mail at alabamaictesting@hp.com



Facility News is posted on www.anha.org. Recent articles include:

- Ms. Alabama Nursing Home Attends Ribbon Cutting, Ready to Travel to Your Event
- People Travel Hundreds of Miles to Nursing Home Picnic



Nurse Aide Abuse Registry

Please note that the following individual has been placed on the Alabama Nurse Aide Abuse and/or Sanction Registry. This individual is prohibited from working in any long-term care

facility. To check nurse aides, you can use the nurse aide web site at www.adph.org (Click on Contents A-Z - located in the dark blue at the top of the screen - then Click on Nurse Aide Registry - then Click in the white box and type in the Social Security Number of the person you are trying to find. Be sure and include the dashes in the SSN.)

Name Effective Date
Jelissa Griffin 10/10/14

How to Handle an OSHA Inspection – Free Webinar

Jackson Lewis P.C. is a consultant to the American Health Care Association (AHCA) for OSHA issues and is offering a free webinar regarding handling an OSHA inspection.

Why might OSHA visit your company, and what should you do when a compliance officer arrives at your door? Being prepared to handle an OSHA inspection helps to minimize an employer's exposure to liability and helps to eliminate the anxiety surrounding the process. Join members of Jackson Lewis' Workplace Safety and Health practice group for a complimentary 60-minute webinar where we will discuss the OSHA inspection process, including:

OSHA's inspection priorities –

What triggers an inspection;

How to prepare to minimize risks and liabilities associated with incident investigations;

When and what you must report to OSHA;

What to expect and how to smoothly handle an OSHA inspection;

Addressing citations and penalties

Date: Thursday, November 20 Time: 1:00 – 2:00 pm CST

For more information or to register please visit:

https://attendee.gotowebinar.com/register/5080268549158653442

AHCA National Quality Award Application Process is Open

The <u>Quality Awards "Intent to Apply" process is open!</u> Members can commit their intent to apply for a 2015 Quality Award at any level through this process, and in doing so, are eligible for a \$200 discount on the application fee and will receive exclusive tips and updates about the program from Quality Award staff. The Intent to Apply Deadline (not mandatory) is November 13, 2014, at 8:00 p.m. EST.

In addition, members who complete the Intent to Apply process should promote their commitment through the attached email signature buttons (one for each level). All important resources regarding the Quality Award Program can be found at <u>qa.ahcancal.org</u>, and the Intent to Apply information specifically can be found here:

http://www.ahcancal.org/quality improvement/quality award/Pages/Intent-to-Apply.aspx

AHCA's LTC Trend Tracker – New Platform is User More Friendly

Earlier this week, the American Health Care Association (AHCA) revealed a new and improved online platform for LTC Trend TrackerSM. An exclusive benefit for our members, LTC Trend Tracker has transformed how skilled nursing providers maximize their quality improvement efforts and their operational performance. This more modern, user-friendly version gives more information up-front, allows the creation of custom reports, and offers additional options in choosing peer comparisons.

Current users of LTC Trend Tracker received new, personalized login credentials for the new platform on October 6 from AHCA. Members not yet signed up for LTC Trend Tracker should utilize this exclusive member benefit and register today!

LTC Trend Tracker offers our members a central place to access all the data CMS collects on skilled nursing centers. Additionally, it includes exclusive, in-house measures to help members gain insight on hospital readmissions and discharges to the community. Members can also upload their RUG data, and use a simulator to help identify how to possibly increase their Five-Star rating.

Visit www.LTCTrendTracker.com for more information.

For any questions, please contact the LTC Trend Tracker team at http://www.ahcancal.org/research data/trendtracker/Pages/Contact.aspx.

2014-2015 Influenza Resources for Health Care Professionals from MLN Matters

The Medicare Learning Network, MLN Matters, released a special edition article for all health care professionals who order, refer, or provide flu vaccines and vaccine administration to Medicare beneficiaries. Please visit http://www.cms.gov/Outreach-and-Education/Medicare-Learning-Network-MLN/MLNMattersArticles/downloads/SE1431.pdf to view this MLN Matters article and refer to it throughout the 2014 - 2015 flu season.

New eLearning Lesson on Preventing Adverse Drug Events Available

The Agency for Healthcare Research and Quality would like to make you aware of the following eLearning course offered by the Office of Disease Prevention and Health Promotion: Preventing Adverse Drug Events: Individualizing Glycemic Targets Using Health Literacy Strategies. Adverse drug events (ADEs) are the largest contributor to hospital-related complications and account for more than 3.5 million physician office visits each year. The U.S. Department of Health and Human Services (HHS) recently released the National Action Plan for Adverse Drug Event Prevention (ADE Action Plan), which targets diabetes agents as a significant contributor to ADEs and advocates for the use of patient-centered communication strategies to prevent hypoglycemia among patients with diabetes.

The interactive eLearning course, "Preventing Adverse Drug Events: Individualizing Glycemic Targets Using Health Literacy Strategies," teaches health care providers how to:

• Apply health literacy strategies to provide personalized care for patients with diabetes, and to help them understand and act on information to prevent hypoglycemia

- Apply current, evidence-based guidelines for individualizing glycemic target goals
- Adopt the teach back method and shared decision-making in the health care setting

Continuing education (CME, CNE, CEU, and CPE) is available to participants who complete the course. To launch the course, visit: http://health.gov/hai/training.asp#preventing ades

Share your Story - Submit a Poster for the 2015 Quality Symposium

The American Health Care Association (AHCA) is accepting Poster Session proposals for the 2015 AHCA Quality Symposium in Austin, Texas, February 23-25, 2015.

AHCA is particularly interested in proposals showing how improvements in the Quality Initiative goals have led to positive business outcomes.

- Safely Reducing Hospital Readmissions
- Safely Reducing Off-Label Antipsychotic Drug Use
- Reducing Staff Turnover
- Improving Customer Satisfaction

To submit an application visit: https://www.surveymonkey.com/s/DXJQZN3. The deadline to submit is November 17, 2014. Applicants will be notified on December 15, 2014. For questions contact Urvi Patel at upatel@ahca.org.

Track Hospitalizations with Advancing Excellence Tracking Tools

The Advancing Excellence (AE) hospitalization tracking tools allow you to document your work, monitor outcomes and processes related to those outcomes. Data-driven quality improvement projects require ongoing data collection and analysis. It is important to start collecting data to establish a solid baseline and set a target for improvement. Keep your workbook up-to-date on a daily or weekly basis and look at data often to support a rapid cycle quality improvement project.

This website https://www.nhqualitycampaign.org/goalDetail.aspx?g=hosp#tab2 allows you to download the data tracking tool.

Contact the AE Helpdesk with any questions at: help@nhqualitycampaign.org

CALENDAR OF EVENTS

<u>Date</u>	<u>Event</u>	<u>Location</u>	<u>Time</u>
October 22-24	ANHA Act/SS Annual Convention	Hyatt Wynfrey Birmingham	
October 26-29	ANHA Owners' Meeting & Board Retreat	Beau Rivage Biloxi, MS	

8:30 a.m.

Alabama Nursing Home Association

4156 Carmichael Road ◆Montgomery, AL 36106◆PH: (334) 271-6214◆FAX: (334) 244-6509 Links:

Alabama Nursing Home Association http://www.anha.org
AL Board of Examiners of Nursing Home Administrators http://www.alboenha.state.al.us
AL Dept. of Public Health http://www.adph.org
CMS http://cms.gov