



# Weekly Roundup

*...Reporting the state and national long term care news*

Please disseminate relevant information to the appropriate department.

qAdministration    qNursing    qDietary    qActivities    q Social Services  
qRehabilitation    qHousekeeping    q Maintenance    q Laundry

*Friday, September 5, 2014*

## ANHA NEWS

### **Annual Convention Pre-Registration Ends Monday!**

Pre-registration for the 2014 ANHA Annual Convention & Trade Show ends Monday, September 8. After this date, you will have to register onsite at the convention.

Save time and money by registering today! Prices will go up for onsite registration.

You don't want to miss this convention filled with educational seminars, Alabama's largest long term care trade show and social gatherings.

White House Chef Walter Scheib is our special guest for the Dinner/Dance. Chef Scheib served as White House Executive Chef to Presidents Bill Clinton and George W. Bush. He will treat attendees at ANHA's Dinner/Dance to a First Family style meal and tell inside stories from his 11 years working in the White House.

Chef Scheib has appeared on Food Network's [Iron Chef](#) and Comedy Central's [The Daily Show](#). You can learn more about Chef Scheib at his [website](#).

The meal and presentation will be followed by dancing with a DJ from [Feel the Beat Entertainment](#).

The convention also features educational seminar on timely and relevant topics, social gatherings and Alabama's largest long term care trade show.

Register now for the 2014 ANHA Annual Convention & Trade Show. The convention will be held September 15-18 at the Hyatt Regency Birmingham – The Wynfrey Hotel. The trade show is September 16. *See the attached brochure for more information.*

For member nursing home registration, [click here](#).  
For associate member/vendor registration, [click here](#).

### **Hotel Reservations**

ANHA's reduced room rates at the Hyatt Regency Birmingham – The Wynfrey Hotel.

- \$145 – single/double
- \$175 – single/double – club level

Call 800-233-1234, or go to <https://aws.passkey.com/g/20913449> to make reservations.

You may still be able to reserve a room at our discounted rate based on availability. However, ANHA's room block expired on September 1.

### **Medicaid Cost Reports Due September 15**

The Alabama Nursing Home Association is collecting Medicaid cost reports for analysis by our independent reimbursement consultant, Dave Bishop. As in the past, our reimbursement consultant will provide you a detailed analysis of your costs compared to the costs of other facilities of a similar size. ANHA cannot stress enough the importance of sending in your cost report. In order to negotiate with Medicaid on various issues, we need to have accurate information concerning the profession. This information has proved very beneficial in the past.

Please send a copy of your 2013 Medicaid Cost Report to [kmagdon@anha.org](mailto:kmagdon@anha.org) or by mail to:  
Alabama Nursing Home Association  
4156 Carmichael Road  
Montgomery, Alabama, 36106  
ATTN: Katrina Magdon

### **ANHA 2014 Activity/Social Services Annual Convention – Make Room Reservations Now!**

Join ANHA as we present the 2014 Activity/Social Services Annual Convention October 22 -24 at The Hyatt Regency Wynfrey Hotel in Birmingham. This year's convention is packed with great educational offerings for ***ALL*** nursing home staff. Continuing education will be offered for activity professionals (14 hours), social workers (14 hours), nursing home administrators (14 hours) and nurses (16.8 hours).

During the convention, we will hold the Annual Activity/Social Services Auxiliary General Business Session and officers will be elected for 2015. The Activity/Social Services Auxiliary Nominating Committee is charged with the task of collecting the names of individuals interested in serving the Auxiliary Association in a leadership role.

The Committee is accepting nominations for the following positions:

- Vice President
- Secretary
- Treasurer

If you are interested in one of the above positions, or if you have additional questions, please contact *Ina Brown* ([ina@tlcnursingcenter.com](mailto:ina@tlcnursingcenter.com)) or *Endya Gibbs* ([egibbs@ballhealth.com](mailto:egibbs@ballhealth.com)). Elections will be held during the General Business Session of the Activity/Social Services Auxiliary Annual Convention on Thursday, October 23 at 8:00 a.m. at The Hyatt Regency Wynfrey Hotel in Birmingham.

### ***Host Hotel Reservations for 2014 Activity/Social Services Convention***

The newly renovated Hyatt Regency Birmingham – The Wynfrey Hotel will be the host hotel for this year's convention. Reservations can be made by calling the hotel at 800-233-1234, or online at [www.hyattregencywynfrey.com](http://www.hyattregencywynfrey.com) and using code "AAS4".

The following rates have been negotiated with the Hyatt Regency Birmingham – The Wynfrey Hotel for our 2014 Activity/Social Services Annual Convention Attendees:

- \$140 per Standard/Double Room
- \$170 per Concierge Level Room

Based on space availability, these rates will be offered one day before and following the meeting dates. To ensure availability of reservation space, all participants are encouraged to make their overnight reservations by **OCTOBER 8**. After this date, rooms from our block which are not reserved will be released for general sales to the public and availability cannot be guaranteed. *Please watch for more information to be distributed soon.*

## **2014 ANHA Owners' Meeting & Educational Symposium October 26 - 29 – Make Room Reservations Now!**

*Sponsored by:*

American Medical Technologies  
Arthur J. Gallagher & Co.  
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Starnes Davis Florie, LLP  
Restore Therapy Services

Join ANHA for the 2014 Owners' Meeting and Educational Symposium. The event will be held October 26 -29 at the Beau Rivage in Biloxi, Mississippi. The annual owners' meeting and lunch will be held on October 28. ANHA will hold its annual Board Retreat and planning session on October 29.

Overnight group rates have been negotiated with the hotel for this meeting at a rate of **\$98** per night including the resort fee. To make overnight reservations, please contact 888-567-6667 and identify yourself as being part of the Alabama Nursing Home Association. **The Beau Rivage must receive your reservations by September 26, 2014, in order to receive the special group rate.**

This entire event has been approved for a total of 4.5 hours of continuing education credit for nursing home administrators. *Watch for more details in the near future.*

## **NATIONAL NEWS**

### **CMS S&C Memo Released on MDS 3.0 Discharge Assessments**

The Centers for Medicare and Medicaid Services (CMS) has issued a S&C memo entitled: Completion of Minimum Data Set (MDS) 3.0 Discharge Assessments for Resident Transfers from a Medicare- and/or Medicaid-Certified Bed to a Non-Certified Bed (<http://www.cms.gov/Medicare/Provider-Enrollment-and-Certification/SurveyCertificationGenInfo/Downloads/Survey-and-Cert-Letter-14-43.pdf>). This memo provides reinforcement of the requirement for MDS 3.0 Discharge assessments to be completed when a resident transfers from a Medicare- and/or Medicaid-certified bed to a non-certified bed, including when housed under the same certified facility. Discharge assessments are required assessments and are critical to ensuring the accuracy of Quality Measures (QMs) and in aiding in resident care planning for discharge from the certified facility.

The memo also informs the RAI User's Manual Version 1.12 is scheduled to be posted to CMS' Nursing Home Quality Initiatives website (<http://www.cms.gov/Medicare/Quality-Initiatives-Patient-Assessment-Instruments/NursingHomeQualityInits/MDS30RAIManual.html>) on or about September 5, 2014.

### **Release of Learning Tool on Building Respect for Lesbian, Gay, Bisexual, Transgender (LGBT) Older Adults**

The Centers for Medicare and Medicaid Services (CMS) has issued a S&C memo related to the release of a learning tool on building respect for Lesbian, Gay, Bisexual, Transgender (LGBT) Older Adults. The training tools are free and targeted for use by long term care providers. There are six on-line training modules, each lasting about 10 minutes. Each addresses the needs and rights of older LGBT adults in long term care. A copy of the S&S memo can be found at:

<http://www.cms.gov/Medicare/Provider-Enrollment-and-Certification/SurveyCertificationGenInfo/Downloads/Survey-and-Cert-Letter-14-42.pdf>

### **CMS Revises SNF Certifications and Recertification MLN Article**

The US Department of Health and Human Services, Centers for Medicare & Medicaid Services (CMS) has recently updated its Medicare Learning Network (MLN) Article SE1428, *Comprehensive Error Rate Testing (CERT): SNF Certifications and Recertifications*, which alerts SNFs that a major reason for denial of claims is failure to obtain certification and recertification statements from physicians or non-physician practitioners (NPPs). The routine admission order established by a physician is not a certification of the necessity for post hospital extended care services, according to CMS.

#### **An acceptable certification statement must contain:**

- The individual needs skilled nursing care or other skilled rehabilitation services;
- Such services are required on a daily basis;
- Such services can only practically be provided in a SNF or swing-bed hospital on an inpatient basis;
- Such services are for an ongoing condition for which the individual received inpatient care in a hospital; and
- A dated signature of the certifying physician or NPP.

#### **An acceptable re-certification statement must contain:**

- The reasons for the continued need for post hospital SNF care;
- The estimated time the individual will need to remain in the SNF;
- Plans for home care, if any;
- If the reason for continued need for services is a condition that arose after admission to the SNF this must be indicated; and
- A dated signature of the recertifying physician or NPP.

To obtain a complete copy of the MLN Article go to <http://www.cms.gov/Outreach-and-Education/Medicare-Learning-Network-MLN/MLNMattersArticles/Downloads/SE1428.pdf>.

### **CMS Allows MACs and ZPICs to Deny Related Claims**

In August, the US Department of Health and Human Services, Centers for Medicare & Medicaid Services (CMS) released Transmittal 534 that revises the Medicare Program Integrity Manual to

allow the Medicare Administrative Contractors (MACs) and the Zone Program Integrity Contractors (ZPICs) the discretion to deny “related” claims submitted by another provider or supplier. CMS has stated that “if documentation associated with one claim can be used to validate another claim, those claims may be considered related.”

Transmittal 534 also states that MACs and ZPICs have “the discretion to deny other ‘related claims’ submitted before or after the claim in question, subject to CMS approval.” This new policy appears to broaden the scope of claims that may be subject to prepayment and postpayment review and is effective on September 8, 2014.

By way of background, CMS Transmittal 534 appears to replace the CMS Transmittal 505, issued February 5, 2014 and effective March 6, 2014, to authorize all contractors who process and review Medicare claims – including Medicare Administrative Contractors (MACs), Zone Program Integrity Contractors (ZPICs), Comprehensive Error Rate Testing (CERT) Auditors, and Recovery Auditors (RACs) – to deny “related” claims submitted by another provider or supplier.

To obtain a copy of Transmittal 534 go to [http://arsystemsdayegusquiza.com/medicare\\_transmittal\\_534.pdf](http://arsystemsdayegusquiza.com/medicare_transmittal_534.pdf).

### **Update to CWF Qualifying Stay Edit C7123 for Inpatient SNF and SB Claims**

The Centers for Medicare and Medicaid Services (CMS) recently resolved an issue concerning the Common Working File (CWF) qualifying stay edit C7123 to allow Skilled Nursing Facility (SNF) and Swing Bed (SB) claims that contain a valid qualifying hospital stay to bypass edit C7123. SNF and SB providers that have received this edit in error may adjust their affected claims or contact their Medicare Administrative Contractor (MAC) in order to have their claims adjusted.

CMS is currently working on a permanent coding fix for CWF edit C7123 that will address all possible bypass scenarios for the edit. SNF and SB providers should contact their MAC with any questions or concerns.

### **GAO Reports Nursing Facilities’ Compliance with Abuse/Neglect Regulations**

The US Department of Health and Human Services, Office of Inspector General (OIG) has released a report, *Nursing Facilities’ Compliance with Federal Regulations for Reporting Allegations of Abuse and Neglect*, which looks at nursing facility (NF) reporting practices for abuse and neglect. According to the report, of the nursing facilities (NFs) sampled, 85 percent of the facilities reported at least one allegation of abuse or neglect to OIG in 2012. These allegations included abuse, injuries of an unknown source, misappropriation of resident property, neglect or mistreatment. Overall, in 2012, NFs reported 149,313 allegations of abuse or neglect to OIG in 2012.

The report also found that 76 percent of the sampled NFs maintained policies that addressed the federal regulations for reporting both allegations of abuse or neglect and investigation results. Sixty-one percent of NFs had documentation supporting the facilities’ compliance with the federal regulations under the Social Security Act, Section 1150B (e.g., the Elder Justice Act provisions enacted in the Affordable Care Act requiring NFs to report any reasonable suspicion of crime committed against a resident and to annually notify covered individuals of their

obligation to report to the appropriate entities any reasonable suspicions of a crime). Lastly, only 53 percent of allegations of abuse and neglect and the subsequent investigation results were reported, as federally required.

To obtain a copy of the complete report, go to <https://oig.hhs.gov/oei/reports/oei-07-13-00010.pdf>.

### **OIG Explains How to Report Fraud on Hotline**

The US Department of Health and Human Services, Office of Inspector General (OIG) has released a new video that shows how the agency accepts tips and complaints about potential fraud, waste, abuse, and mismanagement in health care programs. Reported information is reviewed by a professional staff member but due to the high volume of information received, OIG is unable to reply to submissions.

To see the video go to <https://forms.oig.hhs.gov/hotlineoperations/>.

### **Path to Excellence: Person-Centered Care**

Person-centered care promotes choice, purpose and meaning in daily life. Person-centered care means that nursing home residents are supported in achieving the level of physical, mental and psychosocial well-being that is individually practicable. The Advancing Excellence (AE) person-centered goal honors the importance of keeping the person at the center of the care planning and decision-making process. Care plans are living documents that are revised to reflect a person's changing needs. Through person-centered care, staff places a premium on active listening and observing, so staff can adapt to each resident's changing needs regardless of cognitive abilities.

The AE website offers a person centered care tracking tool. The tool can be found at: <https://www.nhqualitycampaign.org/goalDetail.aspx?g=PCC#tab2>. The person centered care tracking tool can be utilized to log results from residents' Preference Satisfaction Interviews and record how their subsequent care plans address those preferences. The tool creates graphic displays indicating opportunities to fulfill residents' preferences, evaluate community trends, and calculates an overall Preference Congruence Quality Indicator and the percent of care plan meetings with key participants.

## **STATE NEWS**

### **Medicaid Alert: Electronic Upload and Submission of Medical Records**

Changes have been made to allow Long Term Care, Hospice, PEC, Swing Bed and Inpatient Psychiatric Providers to attach and upload medical records via the Medicaid Interactive Web Portal, eliminating the cost of mailing documents in for processing. A secure logon or access to the Medicaid Interactive Web Portal must be established if one does not already exist to access this new attachment option.

Documents may be uploaded two different ways:



- Medicaid Interactive Web portal (preferred)  
<https://www.medicaid.alabamaservices.org/ALPortal/Account/Secure%20Site/tabId/66/Default.aspx>
- Fax information in for processing (bar coded cover sheet required)

Documents must be in a Portable Document Format (PDF) for upload through the Medicaid web portal. If you do not currently have the ability to create PDF versions of medical records, you may perform an internet search and find free downloadable utilities that can be installed to create a PDF. For your convenience, HP is including a list of three PDF creation utilities that can be installed to create PDF documents at no charge:

- PrimoPDF - <http://www.primopdf.com/>
- Solid PDF Creator - <http://www.freepdfcreator.org/>
- PDF24 - <http://en.pdf24.org/creator.html>

Once a PDF utility has been successfully downloaded and the PDF document created, providers should follow these steps to upload documentation for review:

1. Log on to Medical Interactive Web portal:  
<https://www.medicaid.alabamaservices.org/ALPortal/Account/Secure%20Site/tabId/66/Default.aspx>
2. Select Trade Files/Forms.  
Forms Name field - select a form from the drop down list and click on 'Search'. The following is a list of forms available for selection.
  - a. LTC-Hospice Records
  - b. LTC-Records
  - c. LTC-PEC/Swing Bed Records\*
  - d. LTC-Psychiatric/Retrospective Review Records\*

**\*NOTE:** The Swing Bed Records and PEC Records forms are being replaced by the PEC/Swing Bed form. The Psychiatric Records and Psychiatric-Retrospective Review forms are being replaced by the Psychiatric/Retrospective Review Records form.
3. Complete all fields (record ID field will auto populate). Required fields are indicated with an asterisk (\*).
4. Click on 'Browse' and select the required medical records documentation from your network drive or PC and select 'Submit'.
5. A message will be generated that states 'your form was submitted successfully' at the top of the page.
6. A barcode coversheet is generated and will be displayed.
7. Select the 'Print Friendly View' button to print the barcode coversheet or to save as a PDF. A copy of this barcode coversheet should be saved in the event additional documentation is required.

If a PDF document of the medical records cannot be created, information may also be faxed in for review. A fax cover sheet will be *required* with each submission; providers should follow the instructions below to fax documentation:

1. Follow steps 1-7 documented above.

2. Fax the required medical records documentation with the barcode coversheet on top of the documentation to 334-215-7416. Include the bar coded cover sheet with each submission for the same recipient.
3. Do not fax double sided pages.
4. Do not fax multiple sets of records at the same time, each fax should be sent separately.

**The bar code cover sheet is required for each fax submission for the same recipient. A fax submission cannot be processed without the bar coded cover sheet. DO NOT place anything on the bar code on the cover sheet or alter it in any manner.**

Providers with questions concerning the upload of medical records should contact one of their Provider Representatives. A link to the Provider Representative's contact information may be found at the following link:

[http://www.medicaid.alabama.gov/CONTENT/8.0\\_Contact/8.2.6.1\\_Provider\\_Reps\\_G1.aspx](http://www.medicaid.alabama.gov/CONTENT/8.0_Contact/8.2.6.1_Provider_Reps_G1.aspx)

### **Inflation Factor for October 1**

ANHA has been informed that the inflation fraction of 2.45% will be used in rate setting for October 1, 2014, rates.

### **Medicaid Check Write Schedule for FY 2015**

The release of funds is normally the second Monday after the check write (remittance advice) date. Please verify direct deposit status with your bank. *As always, the release of direct deposit and checks depends on the availability of funds.*

October 3, 2014	October 17, 2014
October 31, 2014	November 14, 2014
December 5, 2014	December 12, 2014
January 2, 2015	January 16, 2015
February 5, 2015	February 20, 2015
March 6, 2015	March 20, 2015
April 3, 2015	April 17, 2015
May 1, 2015	May 15, 2015
June 5, 2015	June 19, 2015
July 10, 2015	July 24, 2015
August 7, 2015	August 21, 2015
September 4, 2015	September 11, 2015

## **FACILITY NEWS**

Facility New is posted on [www.anha.org](http://www.anha.org). Articles posted this week include:

- [Photo Gallery: Alabama's Best Practices 2014](#)
- [13 Alabama Nursing Homes Recognized for Customer Satisfaction](#)



# OTHER NEWS

## **Track Hospitalizations with Advancing Excellence Tracking Tools**

The Advancing Excellence (AE) hospitalization tracking tools allow you to document your work, monitor outcomes and processes related to those outcomes. Data-driven quality improvement projects require ongoing data collection and analysis. It is important to start collecting data to establish a solid baseline and set a target for improvement. Keep your workbook up-to-date on a daily or weekly basis and look at data often to support a rapid cycle quality improvement project.

This website <https://www.nhqualitycampaign.org/goalDetail.aspx?g=hosp#tab2> allows you to download the data tracking tool.

Contact the AE Helpdesk with any questions at: [help@nhqualitycampaign.org](mailto:help@nhqualitycampaign.org)

## **Boost Your CEU Count with Constituency Education Programs at the AHCA/NCAL Convention**

In about two months, thousands of long term and post-acute care professionals along with speakers, professional and peer educators, leaders and exhibitors from across the country will convene at the Gaylord Resort & Convention Center, just outside Washington, D.C., for the AHCA/NCAL 65<sup>th</sup> Annual Convention & Expo.

If you haven't registered yet, advance registration continues through September 9. After this date, on-site registration and rates apply.

In addition to this year's general and daily education sessions, attendees can boost their CEU count by attending one of several specialized Constituency Education programs. These programs target key topics and are ideal for specific audiences:

- Assisted Living Professionals: 8<sup>th</sup> Annual NCAL Day
- ID/DD Providers: Leading the Charge for Compassionate Care: A Day for Intellectual and Developmental Disabilities Residential Services Providers
- Rehabilitation Therapists, Clinicians, Nurses, Administrators, Billing/Reimbursement Specialists, and Contract Therapy Executives and Providers: The Critical Role of Rehabilitation Therapy in the SNF PPS, Post-Acute Reform, and Long Term Care
- Procurement Professionals: Procurement Professional Symposium
- NFP Providers: Living the Mission: A Day for Not for Profit Providers

For information or to register, visit [www.AHCAconvention.org](http://www.AHCAconvention.org) or [www.NCALconvention.org](http://www.NCALconvention.org)

# CALENDAR OF EVENTS

<u>Date</u>	<u>Event</u>	<u>Location</u>	<u>Time</u>
September 5	ANHA Region VI Meeting & Election Lunch will be provided RSVP: Jennifer Agee 205-391-3600, <a href="mailto:Jennifer.agee@northporthealth.com">Jennifer.agee@northporthealth.com</a>	ANHA Office Montgomery	12:00 p.m.
September 12	ANHA Region IV Act/SS Auxiliary Meeting RSVP: Brittney Denny, 256-362-4197	Golden Corral Oxford	12:00 p.m.
September 15-18	ANHA Annual Convention	Hyatt Wynfrey Birmingham	
September 16	ANHA Trade Show	Hyatt Wynfrey Birmingham	

## Alabama Nursing Home Association

4156 Carmichael Road ♦ Montgomery, AL 36106 ♦ PH: (334) 271-6214 ♦ FAX: (334) 244-6509

Links:

Alabama Nursing Home Association <http://www.anha.org>

AL Board of Examiners of Nursing Home Administrators <http://www.alboenha.state.al.us>

AL Dept. of Public Health <http://www.adph.org>

CMS <http://cms.gov>